

Working with Voluntary Organisations

Case Study: Tulloch Trust

The Tulloch Trust runs activities and developmental projects for 8 – 18 years olds. Their planned outcomes are improved self-confidence, self-esteem, increased ability to make informed life choices. There are also outcomes about specific issues like substance abuse or truancy.

ESS worked with project staff during the year, looking at setting outcomes and indicators, improving information collection and using information to report to funders.

Trudi from the Tulloch Trust explains **the difference our work together made:**

"I have just completed two fairly large reports and 'trialled' your [outcome reporting] format. This exercise helped us decide on the final format we would like to use as an organisation and can now roll that out across the teams. Our biggest change is in our approach to new projects and ensuring the M&E/outcomes/project format are planned in fine detail prior to starting the project. In the past we have been so keen to start projects this has not been our priority."

Another staff member, Helen told us:

"I've submitted the year end report. I'm glad to say we had a very positive response (from our funder). The session raised our awareness of duplicated evaluation, this led to reduced paperwork. The suggestion on how to split the information gathering between the team was a real time saver."

