

Who responded to our survey

82 people responded who worked for:

- 64% Third sector organisation or Social enterprise
- 10% Funder organisation
- 11% Local authority or other public sector
- 6% Scottish Government
- 4% University
- 5% Other

**What our Stakeholder 2017 Survey told us?**

**97%** of respondents said they **would** refer others to ESS

**86%** had referred

How you use our services

Website  
Workshop/Training  
Newsletter  
Conference/Event  
Face to face support  
Working group/Learning set  
Telephone or email support  
Follow us on social media  
Member of Scottish Third Sector Research Forum

"Makes evaluation routine and alive"

How you describe ESS



**What you said we did well**



"I appreciate the friendly approach that encourages participation in a non-threatening way"

What you said we could do better

**64%** made suggestions for improvement which included:

- Increase our reach
- Hold more local events
- Raise our profile
- Work with statutory sector
- Improve communications

94% of respondents agreed that ESS is successful in making evaluation valuable, relevant & appropriate

90% agreed that ESS supports third sector organisations & funders to measure and report on their outcomes

"It's a great organisation to partner with"

"There be more of you!"

"Provide helpful, easy to use and thought provoking resources"